

Training

■ *To remain competitive you must continually improve, and to continually improve you must have employee involvement and training.*

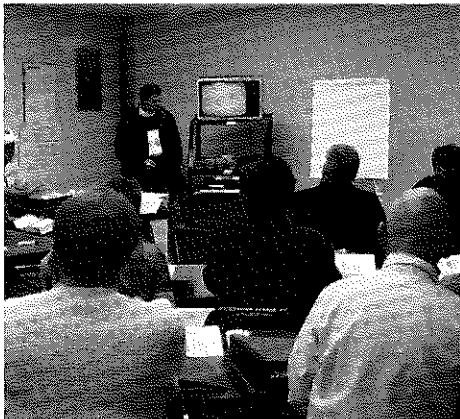
In 1989 Techmetals started its Continuous Improvement Program with the purpose of improving our processes and quality, while reducing costs.

Each employee is provided a comprehensive growth plan and training program covering an introduction to plating, health and job safety. The Total Quality Program enhances the team's problem solving skills, math, statistical process control, plating skills, and interpersonal relationships to better understand and work with our internal and external customers.

Since its inception, the process improvement teams have been responsible for many successful programs.

Characteristics of high performing team members

1. Openness to change: Endings, transitions and beginnings
2. Comfortable with structured process
3. Willingness to contribute and make sacrifices
4. Participation in training sessions and team meetings
5. Have good communication skills, especially LISTENING
6. Demonstrate inner strength and conviction



Employees review for an interim test in Techmetals' Training Center.